



Customer Help Guide

As part of our commitment to delivering relevant content, you will now be able to login in to an Abbott Global Point of Care account to receive secure access to customer-exclusive materials like Value Assignment Sheets, i-STAT System software updates, tutorials, professional development resources, and more.

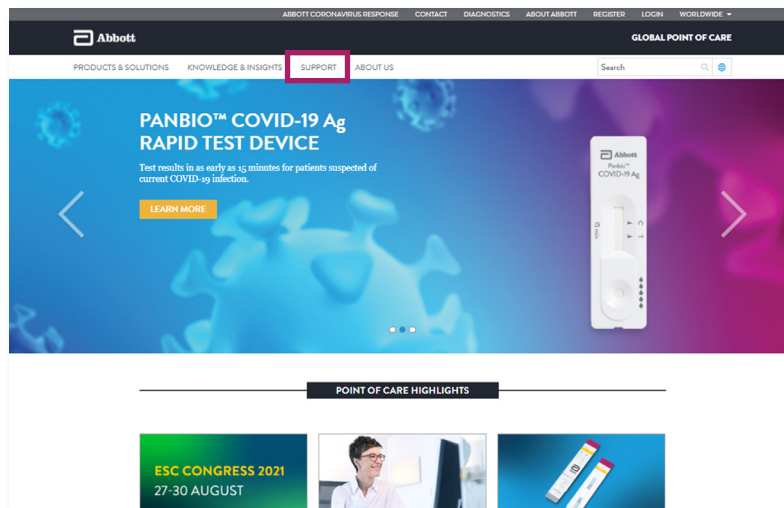
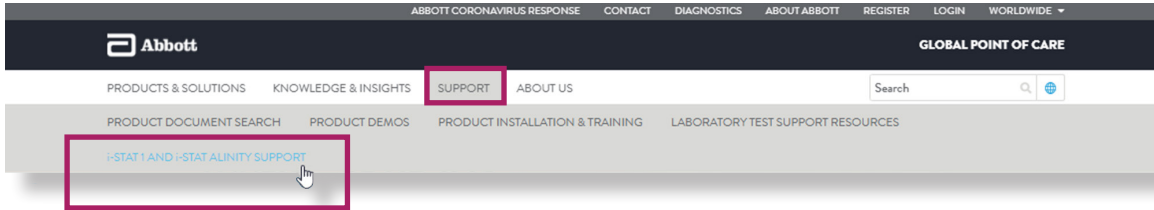
GLOBAL POINT OF CARE



HOW TO ACCESS PRODUCT RESOURCES

POINT OF CARE USERS

- 1 To access support content on the Abbott Global Point of Care website, select the **Support** menu option and select **i-STAT 1 and i-STAT Alinity Support**.



- 2 Select the login button below either the **i-STAT 1** or the **i-STAT Alinity** analyzer.



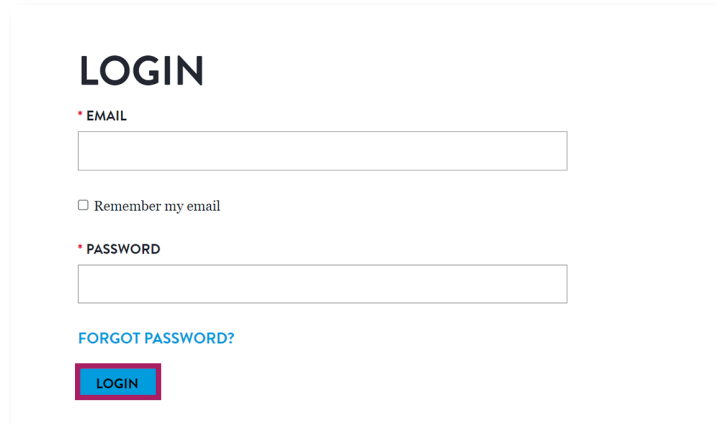
POINT OF CARE USERS

3

From there, enter your email and password and select **Login**.

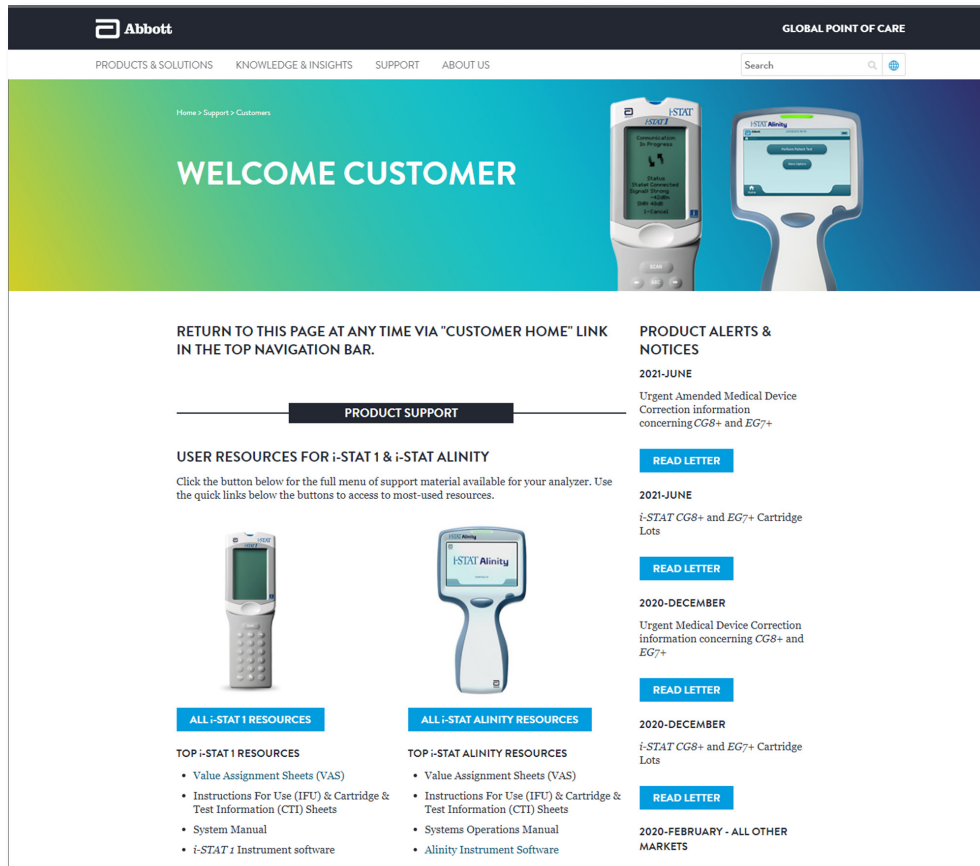
Your login credentials from the Abbott Point of Care website are already validated for the new Abbott Global Point of Care website.

If you do not have an account, please see page 3 of this document on how to register.



4

Once you are logged in, you can view and access secure support content using the new Abbott Global Point of Care website.



Abbott GLOBAL POINT OF CARE

PRODUCTS & SOLUTIONS KNOWLEDGE & INSIGHTS SUPPORT ABOUT US Search

Home > Support > Customers


WELCOME CUSTOMER

RETURN TO THIS PAGE AT ANY TIME VIA "CUSTOMER HOME" LINK IN THE TOP NAVIGATION BAR.

PRODUCT SUPPORT

USER RESOURCES FOR i-STAT 1 & i-STAT ALINITY


Click the button below for the full menu of support material available for your analyzer. Use the quick links below the buttons to access to most-used resources.



ALL i-STAT 1 RESOURCES

TOP i-STAT 1 RESOURCES

- Value Assignment Sheets (VAS)
- Instructions For Use (IFU) & Cartridge & Test Information (CTI) Sheets
- System Manual
- i-STAT 1 Instrument software



ALL i-STAT ALINITY RESOURCES

TOP i-STAT ALINITY RESOURCES

- Value Assignment Sheets (VAS)
- Instructions For Use (IFU) & Cartridge & Test Information (CTI) Sheets
- Systems Operations Manual
- Alinity Instrument Software

PRODUCT ALERTS & NOTICES

2021-JUNE
Urgent Amended Medical Device Correction information concerning CG8+ and EG7+
[READ LETTER](#)

2021-JUNE
i-STAT CG8+ and EG7+ Cartridge Lots
[READ LETTER](#)

2020-DECEMBER
Urgent Medical Device Correction information concerning CG8+ and EG7+
[READ LETTER](#)

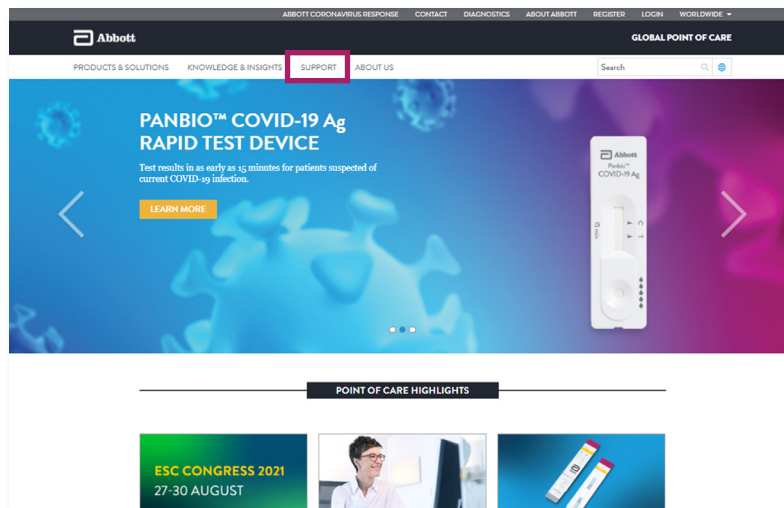
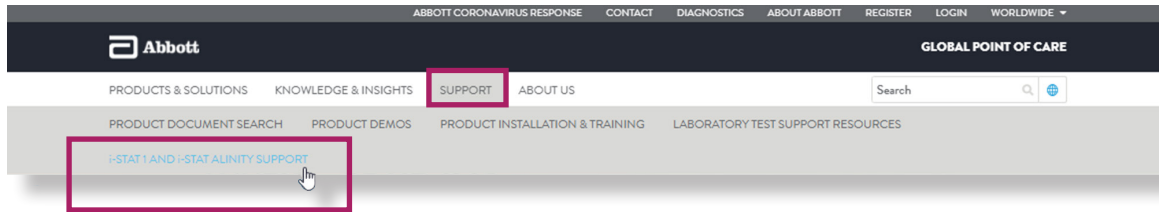
2020-DECEMBER
i-STAT CG8+ and EG7+ Cartridge Lots
[READ LETTER](#)

2020-FEBRUARY - ALL OTHER MARKETS

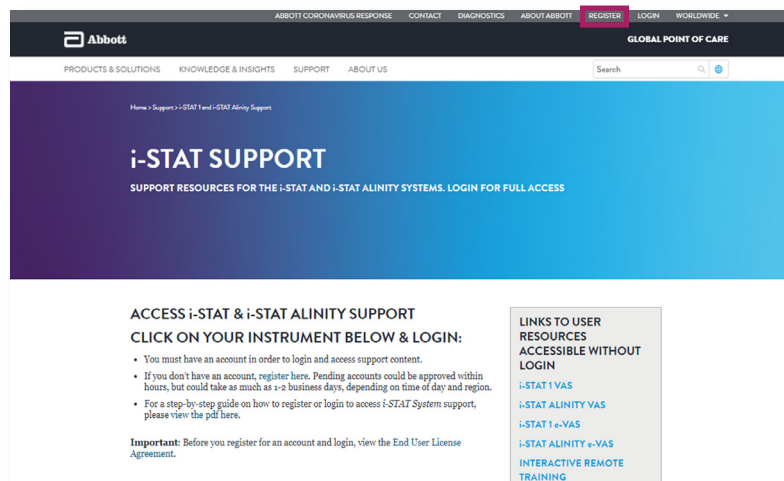
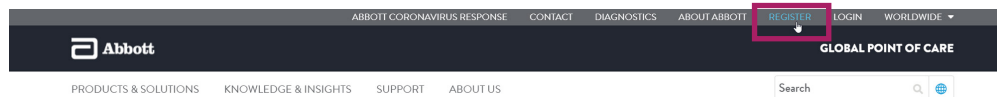
HOW TO REGISTER A NEW ACCOUNT

POINT OF CARE USERS

- 1 To register a new account for support content on the Abbott Global Point of Care website, select the **Support** menu option and select **i-STAT 1 and i-STAT Alinity Support**.

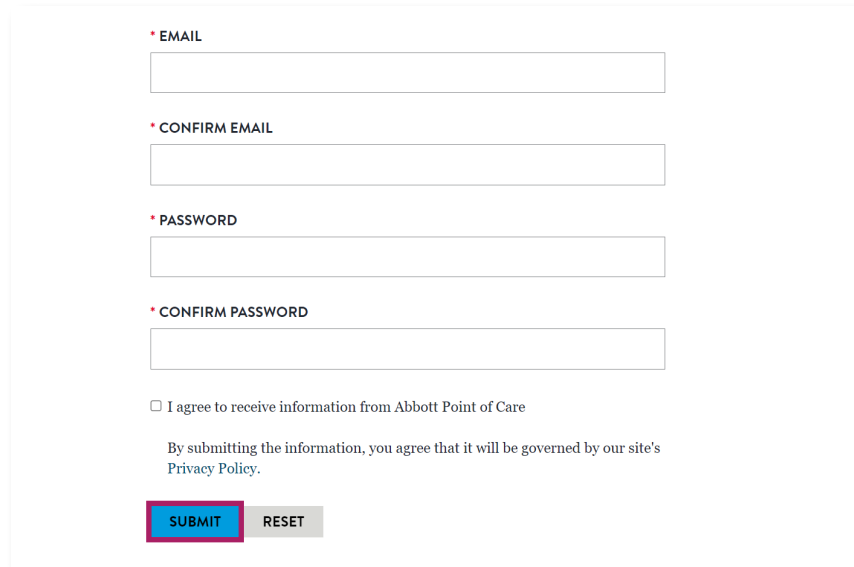


- 2 Select **Register** at the top right of the page.



POINT OF CARE USERS

- 3 Complete the registration page and select **Submit**.



The registration form contains the following fields and elements:

- * EMAIL: A text input field.
- * CONFIRM EMAIL: A text input field.
- * PASSWORD: A text input field.
- * CONFIRM PASSWORD: A text input field.
- I agree to receive information from Abbott Point of Care
- By submitting the information, you agree that it will be governed by our site's Privacy Policy.
- SUBMIT** button (highlighted in red)
- RESET button

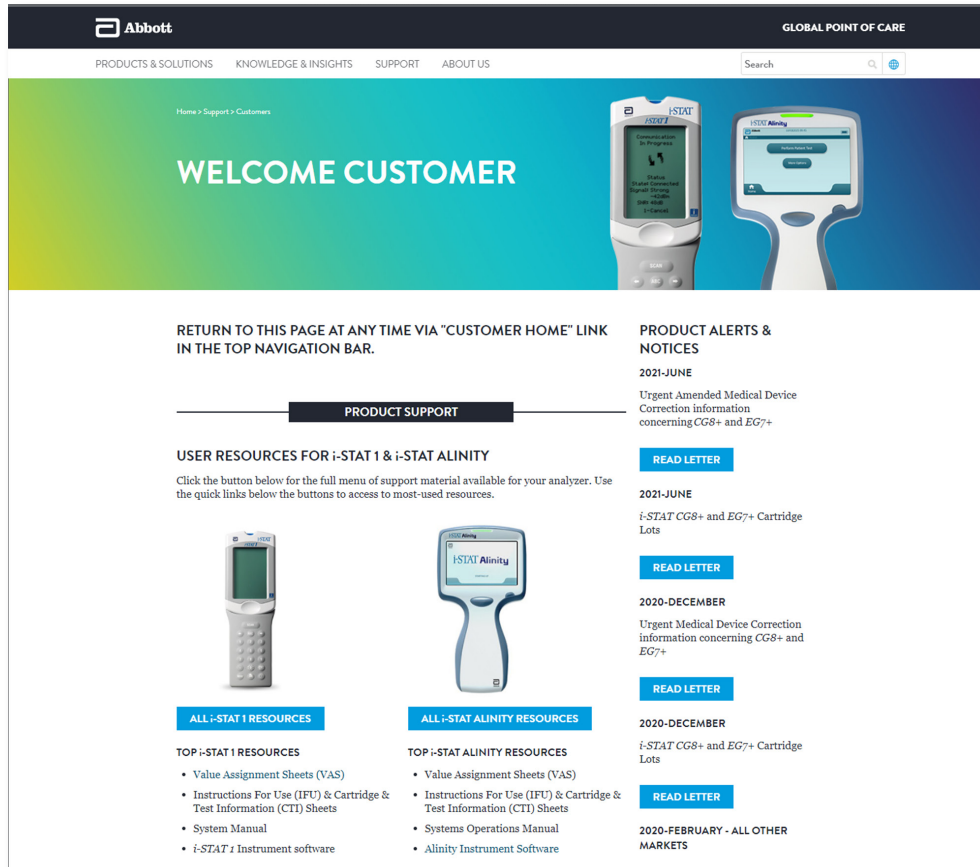
- 4 You will receive an email notification within 48 hours of your request. Please note, acceptance is granted for i-STAT 1 and i-STAT Alinity users only.

YOUR REGISTRATION IS PENDING

Thank you for requesting an account with Abbott Global Point of Care. You will receive a confirmation email within one to two business days granting you access to specific training and resources for the *i-STAT System*. In the meantime, you can continue to access unrestricted content on the Abbott Global Point of Care website, including information about our comprehensive menu of test cartridges.

POINT OF CARE USERS

- 5 After approval, log into your account using the link provided in your confirmation email. You will now be able to access secure support content on the new Abbott Global Point of Care website.



U.S. customers with questions can email Abbott technical service at techsvc@apoc.abbott.com. Customers outside of the U.S. can email technical service at oustechsvc@apoc.abbott.com.

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Customer Login and Registration Guide - Abbott Global Point of Care website | 10-2021-72