



i-STAT 1 System Mandatory Software Update Release Notes October 2025

This update includes information regarding new software for the i-STAT 1 analyzer. **This is a mandatory i-STAT 1 Software update.** The i-STAT 1 analyzer software may be downloaded directly from the Abbott website: www.globalpointofcare.abbott.

REMINDER:

- Customers must have a user account at www.globalpointofcare.abbott to access software files.

SOFTWARE VERSION

The correct version of software and CLEW to install in your analyzers is listed below.

STANDARD SOFTWARE
JAM2260 & CLEW A51

Please note that the current software expires 10-DECEMBER-2025.

Expiration Date Fifteen days before the software expires, a message will be displayed on the analyzer screen to alert the user of the pending expiration date. If this update is not performed by 8:00am on 10-DECEMBER-2025, testing will be disabled and the analyzer will display “EXPIRED SOFTWARE – UPDATE REQUIRED – SEE MANUAL” (Quality Check Code 12).

The new software expires 17-JUNE-2026.

OCTOBER 2025 SOFTWARE UPDATES AND ENHANCEMENTS

- Operator ID Missing for i-STAT Internal Simulator Results
 - Fixed a condition where operator ID is sometimes missing from the result record for internal simulator results on the i-STAT1 analyzer. This condition existed even though the ID was entered prior to the test.
- AlinIQ NCi, the network configuration utility for i-STAT and i-STAT Alinity has been qualified for use with Windows 11. The current, released version is v2.1.0.1 and is available at the Abbott website for download www.globalpointofcare.abbott.

VALUE ASSIGNMENT SHEETS (VAS and eVAS)

Value Assignment Sheets (VAS and eVAS) for the new CLEW A51 may be downloaded or printed from the Abbott website: www.globalpointofcare.abbott.

STANDARDIZATION

CLEW Update

The i-STAT 1 System is designed to eliminate operator influence on delivered results. The micro-fabricated sensor technology produces repeatable results from lot to lot which allow the analyzers to use the same set of standardizing values for extended periods of time.

Nevertheless, continuous manufacturing process improvements made by Abbott necessitate re-establishing standardization values from time to time to maintain long-term consistency. This is equivalent to adjusting calibration on a traditional analyzer. It has been our practice to accomplish this with periodic releases of software. This new CLEW re-establishes the standardization and incorporates refinements to the internal quality monitoring system.

Future shipments of cartridges may require the installation of this software prior to the use of the cartridges.

This software supports all current non-expired cartridges.

PERFORMING THE SOFTWARE UPDATE

Prior to performing the software update, please identify your system setup per the table below. Ensure that you have administrative rights on the computer being used for the software update.

If you are unsure of the method you use to perform the software update or whether you have administrative rights, please contact your point-of-care program administrator for guidance.

IF you have a Computer with:	IF you have i-STAT/DE with:
- a connected Serial <i>i-STAT 1 Downloader</i> (DS-300) or <i>i-STAT 1 Downloader/Recharger</i> (DRS-300) using a DB9 to DB9 cable with a USB-Serial adapter* OR - an <i>i-STAT 1 Downloader/Recharger Combination</i> (DRC-300) with USB Cable** AND	- a Network <i>i-STAT 1 Downloader</i> (DN-300) or <i>i-STAT 1 Downloader/Recharger</i> (DRN-300) OR - an <i>i-STAT 1 Downloader/Recharger Combination</i> (DRC-300) AND
a downloaded Software File (CLEW/JAMS) from website www.globalpointofcare.abbott.	- access to Customization Workspace. AND - a downloaded Software File (CLEW/JAMS) from website www.globalpointofcare.abbott.
THEN	THEN
follow these instructions located at www.globalpointofcare.abbott: <i>Instructions for Updating i-STAT 1 Analyzer Software Using www.globalpointofcare.abbott, Art:731335</i>	follow these instructions located at www.globalpointofcare.abbott: <i>Network Options for Updating the i-STAT 1 Analyzer Using www.globalpointofcare.abbott, Art:731336</i>

* Follow the USB-Serial adapter manufacturer's instructions for installation. Abbott does not provide USB-Serial adapters for use with the DB9 to DB9 (9-pin connector) cable.

**For the i-STAT 1 Downloader/Recharger Combination (DRC-300), the Windows operating system will detect and apply the appropriate driver. See *Section 6* of the *i-STAT 1 System Manual* for more details.

PRODUCT LIFECYCLE REMINDERS AND NOTIFICATIONS

Abbott is committed to maintaining the highest standards for the products we design, develop, and maintain. As part of this commitment, it is necessary to transition products through their product lifecycle.

END-OF-SUPPORT REMINDER(S)

Microsoft Windows® 10 Notice

Many Abbott and partner products are compatible with and run on various operating systems and browsers. From time-to-time those systems come to the end of their useful life and are retired.

Microsoft has announced it will no longer support the Windows® 10 operating system with an end-of-life date of October 14, 2025. Please visit the Microsoft page for end-of-support info for calendar year 2025:

<https://learn.microsoft.com/en-us/lifecycle/end-of-support/end-of-support-2025>

Abbott recommends customers transition to a supported operating system for your Abbott i-STAT software component(s). Depending on your Abbott i-STAT product(s) there are alternate choices available for operating system.

i-STAT Connectivity & Configuration Software	Supported Versions	Windows 10 Support	Windows 11 Support
i-STAT/DE	v2.8 thru v2.12	Yes	v2.12 only
Info HQ	v1.2, v2.1, v3.0 and v3.1	Yes	v3.1 only
Wireless Configuration Software: AlinIQ NCi	v2.1.0.1	Yes	Yes
Wireless Configuration Software: WCU	v2.0	Yes	Yes
JammLite	v4.3	Yes	Yes

Please check user documentation specific to your software system at our website

<https://www.globalpointofcare.abbott/ww/en/support.html>

For assistance with transitioning any of the listed components contact your local i-STAT representative.

Technical Bulletin Updates:

- The 'Configuring Wireless Settings in an i-STAT 1 Wireless Analyzer' technical bulletin was updated to include compatibility information of Windows Configuration Utility (WCU) with Windows 11.
- The 'i-STAT/DE v2.12 - User Guide' was updated to include compatibility information of i-STAT/DE with Windows 11.

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