



## i-STAT 1 System Mandatory Software Update Release Notes April 2026

This update includes information regarding new software for the i-STAT 1 analyzer. **This is a mandatory i-STAT 1 Software update.** The i-STAT 1 analyzer software may be downloaded directly from the Abbott website: [www.globalpointofcare.abbott](http://www.globalpointofcare.abbott).

### REMINDER:

- Customers must have a user account at [www.globalpointofcare.abbott](http://www.globalpointofcare.abbott) to access software files.

### UPDATES:

#### SOFTWARE VERSION

The correct version of software and CLEW to install in your analyzers is listed below.

<b>STANDARD SOFTWARE</b>
JAMS261 & CLEW A52

Please note that the current software expires 17-JUNE-2026.

**Expiration Date** Fifteen days before the software expires, a message will be displayed on the analyzer screen to alert the user of the pending expiration date. If this update is not performed by 8:00am on 17-JUNE-2026, testing will be disabled and the analyzer will display “EXPIRED SOFTWARE – UPDATE REQUIRED – SEE MANUAL” (quality check code 12).

*The new software expires 09-DECEMBER-2026.*

#### VALUE ASSIGNMENT SHEETS (VAS and eVAS)

Value Assignment Sheets (VAS and eVAS) for the new CLEW A52 may be downloaded or printed from the Abbott website: [www.globalpointofcare.abbott](http://www.globalpointofcare.abbott).

## STANDARDIZATION

### CLEW Update

The i-STAT 1 System is designed to eliminate operator influence on delivered results. The micro-fabricated sensor technology produces repeatable results from lot to lot which allow the analyzers to use the same set of standardizing values for extended periods of time.

Nevertheless, continuous manufacturing process improvements made by Abbott necessitate re-establishing standardization values from time to time to maintain long-term consistency. This is equivalent to adjusting calibration on a traditional analyzer. It has been our practice to accomplish this with periodic releases of software. This new CLEW re-establishes the standardization and incorporates refinements to the internal quality monitoring system.

Future shipments of cartridges may require the installation of this software prior to using the cartridges.

This software supports all current non-expired cartridges.

## PERFORMING THE SOFTWARE UPDATE

Prior to performing the software update, please identify your system setup per the table below. Ensure that you have administrative rights on the computer being used for the software update.

If you are unsure of the method you use to perform the software update or whether you have administrative rights, please contact your point-of-care program administrator for guidance.

IF you have a Computer with:	IF you have i-STAT/DE with:
<ul style="list-style-type: none"> <li>a connected Serial <i>i-STAT 1 Downloader</i> (DS-300) or <i>i-STAT 1 Downloader/Recharger</i> (DRS-300) using a DB9 to DB9 cable with a USB-Serial adapter*</li> </ul> <p style="text-align: center;"><b>OR</b></p> <ul style="list-style-type: none"> <li>an <i>i-STAT 1 Downloader/Recharger Combination</i> (DRC-300) with USB Cable**</li> </ul> <p style="text-align: center;"><b>AND</b></p>	<ul style="list-style-type: none"> <li>a Network <i>i-STAT 1 Downloader</i> (DN-300) or <i>i-STAT 1 Downloader/Recharger</i> (DRN-300)</li> </ul> <p style="text-align: center;"><b>OR</b></p> <ul style="list-style-type: none"> <li>an <i>i-STAT 1 Downloader/Recharger Combination</i> (DRC-300)</li> </ul> <p style="text-align: center;"><b>AND</b></p>
<ul style="list-style-type: none"> <li>a downloaded Software File (CLEW/JAMS) from website <a href="http://www.globalpointofcare.abbott">www.globalpointofcare.abbott</a>.</li> </ul>	<ul style="list-style-type: none"> <li>access to Customization Workspace.</li> </ul> <p style="text-align: center;"><b>AND</b></p> <ul style="list-style-type: none"> <li>a downloaded Software File (CLEW/JAMS) from website <a href="http://www.globalpointofcare.abbott">www.globalpointofcare.abbott</a>.</li> </ul>
THEN	THEN
<p>follow these instructions located at <a href="http://www.globalpointofcare.abbott">www.globalpointofcare.abbott</a>:</p> <ul style="list-style-type: none"> <li><i>Instructions for Updating i-STAT 1 Analyzer Software Using <a href="http://www.globalpointofcare.abbott">www.globalpointofcare.abbott</a>, Art:731335</i></li> </ul>	<p>follow these instructions located at <a href="http://www.globalpointofcare.abbott">www.globalpointofcare.abbott</a>:</p> <ul style="list-style-type: none"> <li><i>Network Options for Updating the i-STAT 1 Analyzer Using <a href="http://www.globalpointofcare.abbott">www.globalpointofcare.abbott</a>, Art:731336</i></li> </ul>

\* Follow the USB-Serial adapter manufacturer's instructions for installation. Abbott does not provide USB-Serial adapters for use with the DB9 to DB9 (9-pin connector) cable.

\*\*For the i-STAT 1 Downloader/Recharger Combination (DRC-300), the Windows operating system will detect and apply the appropriate driver. See *Section 6* of the *i-STAT 1 System Manual* for more details.

## **i-STAT/DE USER GUIDE UPDATES**

- Updated the user guide to indicate the i-STAT 1 analyzer does not support Operator certification expiration dates past December 30, 2049. Work with your Data Management vendor to limit or change any dates beyond December 30, 2049.

## **PRODUCT LIFECYCLE REMINDERS AND NOTIFICATIONS**

Abbott is committed to maintaining the highest standards for the products we design, develop, and maintain. As part of this commitment, it is necessary to transition products through their product lifecycle.

### **END-OF-SUPPORT REMINDER(S)**

#### **Microsoft Windows Server®**

Many Abbott and partner products are compatible with and run on various operating systems and browsers. From time-to-time those systems come to the end of their useful life and are retired.

- Microsoft Windows Server® 2022 has an End of 'Mainstream' Support date of October 13, 2026. Extended Support will still be available through October 14, 2031.
- Microsoft Windows Server® 2016 has an End of 'Extended' Support date of January 12, 2027. This will be the final Microsoft support date for Windows Server 2016.

Please coordinate with your IT team and Data Management vendor to arrange a transition to a supported operating system prior to the end of support for your systems supporting i-STAT.

Please check user documentation specific to your software system at our website

<https://www.globalpointofcare.abbott/ww/en/support.html>

For assistance with transitioning any of the listed components contact your local i-STAT representative.

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