



ID NOW™ Instrument NAT-024

Software Release 7.3.0.13.

Abbott Diagnostics Scarborough, Inc. has released an updated version of software for the ID NOW™ Instrument, part number NAT-024. This release includes the following updates and enhancements:

Allows the user to run the following:

- ID NOW™ COVID-19 2.0 (192-000)
- ID NOW™ Influenza A & B 2 (427-000)
- ID NOW™ Strep A 2 (734-000)
- ID NOW™ RSV (435-000)

Software enhancements for:

Cybersecurity & Workflow Updates:

- Improvements to instrument data security through enhanced encryption of data at rest.
- Workflow enhancements for test result export and Admin-controlled deletion, providing greater control over locally stored test results.

Connectivity for POC Link via Wi-Fi®*:

*Not available in all geographies

POC Link can now be enabled using external USB-based Wi-Fi dongle, part number 20001905, supplied by Abbott.

- Remote software updates to keep your instrument software current.
- Reduced workflow interruptions often required for manual software updates, leaving more time to focus on patient care.
- Accelerated troubleshooting of your instrument's de-identified log data – saving the time and effort of manually sharing log files via USB.

Note: Contact a Technical Consultant to obtain Wi-Fi dongle or if you have additional questions contact Technical Support 1-855-731-2288.

The version of software currently installed on an ID NOW Instrument can be found under the Preferences > About > Info screen.

IMPORTANT: The Software Upgrade Kit Contains the following:

- USB Drive containing:
 1. ID NOW Instrument USB Software Update, version 7.3.0.13
 2. ID NOW Instrument User Manual, part number INNAT024
 3. ID NOW Instrument Quick Start Guide, part number INNAT009
- ID NOW Instrument US Software Release Technical Bulletin, part number TB000022
- Abbott Software Upgrade Confirmation Form, part number INNAT300
- POC Link for the ID NOW Platform TB000065

The ID NOW Instrument can be updated using two options:

Remote software update with POC Link:

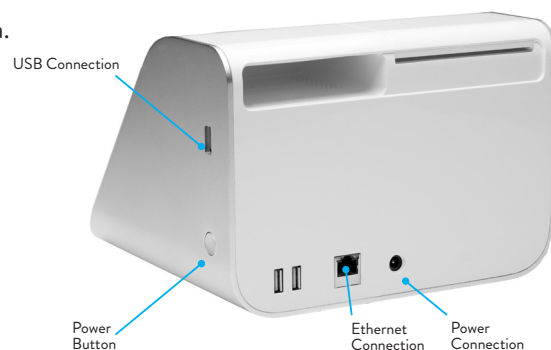
1) Upon connecting the ID NOW Instrument to a network connection and registering it to POC Link, the ID NOW Instrument will be capable of receiving remote software updates. Software update files can be remotely downloaded to the ID NOW Instrument, and the admin can choose when to initiate. A network connection can be achieved using an Ethernet® cord or Abbott supplied Wi-Fi dongle obtained by contacting your Technical Consultant. For detailed instructions refer to the ID NOW Instrument User Manual included on the enclosed USB drive or at www.globalpointofcare.eifu.abbott.

Software Update with USB:

2) Using a Software Upgrade kit containing a USB drive, the user inserts the USB drive and powers up the ID NOW Instrument to apply the update. See detailed procedure instructions below.

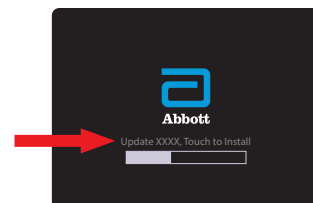
USB Software Update Cautions:

- ⚠ **Connectivity:** If the ID NOW Instrument is connected to a LIS/EMR, ensure the data management system is on the most up to date version before completing the ID NOW software update.
- ⚠ **Stored Data:** The software update does not delete User, Lot, or Patient Result data. However, it is best practice to export any needed data before proceeding as there is potential for corruption.
- ⚠ **USB Drive:** DO NOT REMOVE USB drive during software update. USB drive may only be removed from the ID NOW Instrument as per the update sequence below. Only one USB drive may be connected during the software update process.
- ⚠ **External Quality Control:** External quality controls are ONLY required on each ID NOW Instrument post update for any newly added assays and/or for instruments updated from a software version below 6.1.25.
- ⚠ **ID NOW Settings:** Confirm all previously configured ID NOW Instrument settings post software update.



USB Software Update Procedure:

- Step 1:** Turn the ID NOW Instrument OFF by pressing and holding the Power Button for 3-5 seconds.
- Step 2:** Attach USB Drive (provided) to the instrument via the **USB Connection**. Wait at least 3 seconds before proceeding to Step 3.
- Step 3:** Turn the ID NOW Instrument ON by pressing and holding the Power Button for 3-5 seconds until the display on the screen is shown and the white LED on the front begins to blink. A message, “Verifying Update”, will appear about 45 seconds after turning on the ID NOW Instrument.
- Step 4:** “Touch to Install” option will appear on the screen approximately 1.5 minutes after turning the ID NOW Instrument on. **Touch the ID NOW display screen to begin the install. Do not remove the USB Drive.**
Note: Do not log in before completing Step 5.
- Step 5:** After the update has been installed, remove the power cord from the back of the ID NOW Instrument. Remove the USB drive from the side of the ID NOW Instrument. Wait 10 seconds. Reconnect the power cord to the ID NOW Instrument. The white LED on the front will blink a few times. Turn on the ID NOW Instrument. The software update is complete. The USB drive can be used again for additional ID NOW Instruments.



Note: Verify the update was successful by selecting “Preferences” > “About” > “Info”. The software version will be displayed. More info is in the ID NOW Instrument User Manual, section 5.5.

External quality controls are not required post software update. External quality controls are only required on each ID NOW Instrument for any newly added assays or for instruments being updated from a software version below 6.1.25.

If unexpected results are obtained or you are unable to complete the software update, please contact Abbott Technical Support.

Should you have any further questions, please contact Abbott Technical Support.

US +1 855 731 2288 ts.scr@abbott.com

Abbott ID NOW Instrument Tech Bulletin Size: 8.5 in x 11 in	Printed Colors CMYK	PN: TB000022 Rev: 21 SAP: 40005291 Designer: Cary Morgan Date of Last Revision: 21.4 2024/06/17
	Incoming Inspection Colors (For Reference Only) Colors below are not used for printing PMS 2995U Abbott Blue	